

Springer-Miller

Overview

Springer-Miller's industry leading hospitality management system can do even more for your bottom line when combined with Inntopia. Our close partnership with Springer-Miller has produced a tightly integrated system that helps hotels and resorts increase revenue, improve efficiency, and make better business decisions.

We connect to Springer-Miller's SMS|Host back-end through their SMS|Diplomat gateway, which means enhanced two-way data sharing and rock-solid performance using industry-standard implementation practices and data structures. If you have data in SMS|Host, Inntopia can access it and use it to build you a more effective booking experience and central reservations system.

Features

ONE CART

Inntopia allows your customers to book their whole vacation package in one step—either online or over the phone—including lodging, activities, spa, and transportation.

TWO-WAY INTERFACE

Inntopia and Springer-Miller have developed an OTA/HTNG compliant two-way interface between the SMS|Host property management system and the Inntopia Commerce platform.

RATES + AVAILABILITY

Inntopia gets rates, availability, restrictions, and reservation info from SMS|Host.

RESERVATION SYNCING

Inntopia sends new, modified and cancelled reservations to SMS|Host.

RATE SYNCING

Inntopia gets rates, availability, restrictions, and reservation info from SMS|Host.

ADULTS + CHILDREN

Extra Adults and Child rates are supported.

DAY OF WEEK

Inntopia gets rates, availability, restrictions, and reservation info from SMS|Host.

NOTES

The Reservation Notes field in SMS|Host can be populated with Inntopia promotion names, non-SMS products booked on the same itinerary (activities, transportation, spa, and more), and notes from suppliers.

ONLINE TO OFFLINE

Reservations can be started online and completed over the phone or vice versa

FURTHER INTEGRATION

Inntopia's Marketing Cloud and Business Intelligence products can also take advantage of SMS|Host data to improve marketing, sales, staffing, budgeting, and more.