SMS/Inntopia Best Practices Discussion

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SMS/Inntopia Advanced Deposits

Setup requirements

- SMS to configure this feature in your Host Channel Manager
- Required: SMS|DipHost Hotfix v4.0.0003-0002 or greater.

Overview of functionality

- Initial deposit and payment type collected
- Deposit amounts collected upon completing a modification
- Refund amounts and types posted at the time a refund is issued and only if a refund is due according to Inntopia deposit/cxl policy

How this will affect our current SMS Posting process

- Eliminate the need to manually post payments in Host
- Have the interface post the Host transaction code on the SMS folio automatically to SMS Reservation Folio

SMS/Inntopia Interface Features

<u>Inntopia Package Cross Reference Code</u>

- The ability to connect SMS Package rate code into Inntopia package setup
- Package rate code will display in Special Billing
- Allows package discount to pull into Inntopia for CRS and Online selling

<u>Remote System Reservations Report</u>

- Should be used to balance Host to Inntopia
- Can assist in troubleshooting the interface

How do I use Channel Manager?

What have I learned from my SMS/ Inntopia Integration?

What new features would benefit the SMS/Inntopia Interface?

Thank you for attending!